

Life-Changing Support, Significant Savings

Helping a New Mother Advocate For Her Newborn

At Unified Group Services, our Nurse Case Managers help foster comfort and confidence during the health care process, empowering informed medical decisions and facilitating communication between patient and providers. For one Customer, a Unified Nurse Case Manager provided the help the new mother needed after giving birth to a premature baby at 24 weeks.

The Challenges

The baby needed immediate intubation after birth and was transferred to another hospital for surgery. This transfer led to challenges for the family:

- The new hospital was 2 ½ hours from the family's home.
 - Both parents work full-time, struggling to remain active in the baby's care due to the additional commute.
- A disconnect between suggested treatment plans and the Customer's well-being and cost concerns.

The Solutions

The Nurse Case Manager and Customer spoke frequently to assess the baby's treatment plans. The Nurse Case Manager provided invaluable support:

- Supported the mother in resisting unnecessary treatments.
 - The baby's transfer to a nearby facility avoided gastrostomy tube placement surgery and led to better bonding and development.
- Enabled the Customer to make contact for clarification of treatment plans and emotional support.

Results

With help from the Nurse Case Manager, the Customer avoided unnecessary treatment costs.

\$114,000 In Hard-Dollar Savings

- Intervention helped eliminate a month of unnecessary respiratory NICU support.
 - **Estimated NICU Savings:** \$114,000 (30 days x \$3,800/day)*

\$80,700 In Soft-Dollar Savings

- The Nurse Case Manager advised against an unnecessary gastrostomy tube surgery.
 - **Estimate Savings From Avoiding Surgery:** \$27,500**
- The Nurse Care Manager's feed plan sped up the baby's progress, avoiding 2 extra weeks in the NICU.
 - **Estimated NICU Stay Savings:** \$53,200 (14 days x \$38,000/day)*

Priceless!

- With support from the Nurse Case Manager, the mother and infant were able to bond more and the entire family was able to support the baby's growth and healing.

Our Compassionate Service Led to **\$194,000** in Combined Savings!



*"We take care of the Customer ...
and then some!"*

UnifiedGrp.com

Experience the Difference
Expert Support Can Make

Let's Talk.

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